



COMMUNITY OF THE RESURRECTION

Dear Retreat Guest

We are looking forward to welcoming you back to the Community of the Resurrection and hope you enjoy your time with us and with God in this special place of prayer.

While there will be much that is familiar, we have also introduced procedures and practices to help keep everyone safe. The two most important things that we encourage you to do while you are here:

- Wash your hands and use sanitising gel frequently – especially when arriving back into your room; before mealtimes; before entering church. There are several hand sanitising points around the building but please also bring your own personal bottle of hand sanitiser.
- Help us to maintain 2m social distancing wherever possible. Please bring a face mask, this is to be worn at all times in public areas inside.

If you are staying in the Retreat House, each room has a washbasin and you will be allocated your own bathroom facilities.

Before your arrival please fill in, and return, the pre-visit health questionnaire and Guest Registration form so that we can complete all the necessary administration.

We will need an approximate arrival time so that we can ensure a member of the Guest Team is able to welcome you. If you find this will differ during your journey by more than 30 minutes, please contact 01924 483346.

On your arrival

- ❖ We will take your temperature with an infra-red, contact-less thermometer. If this exceeds 37.5 we will need to ask you to return home. If a return journey the same day is not possible, then provision will be made for you to isolate overnight.
- ❖ You will receive a door code to be able to access the Retreat House or Annexe. Please keep this safe and leave it in your room when you depart.
- ❖ You will find an information pack in your room. Please feel free to take any leaflets with you; they will be recycled on your departure.
- ❖ The balance of your stay will be requested before your arrival and our preference is for card or BACS payments.

During your stay

- ❖ Meals will be in the Retreat House Common room. Please sit in the same place for each meal.
- ❖ Please sit in the same chair in Church during your stay with us.
- ❖ Unfortunately, there will be no access to some parts of the House:
 - ⊘ The main corridor through the brothers' house is closed to guests. This means that the **only** access to church is from the outside and through the South door.
 - ⊘ The kitchenettes on each floor will not be available. Tea and coffee making facilities are in your room.

The Shop and the Retreat House library will be accessible with some conditions in place. The Art / Piano room will only be available by arrangement.

Thank you for your understanding and for helping to keep all who live, work and visit here as safe as possible. We hope that by providing you with this information before you arrive, you will know what to expect and will be able to settle into your retreat more easily. If you have any questions about your stay please do get in touch.

A full risk assessment is available on our website which we recommend you read before your arrival, and please contact us if you have any queries.

Kind regards

The Guest Team

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